

**DEPARTMENTS WITH DELEGATED AUTHORITY TO ADMINISTER  
BILINGUAL ORAL FLUENCY EXAMS**

<b><u>DEPARTMENT</u></b>	<b><u>CONTACT</u></b>	<b><u>PHONE NUMBER</u></b>	<b><u>LANGUAGE(S)</u></b>	<b><u>TEST OTHERS</u></b>
Agricultural Labor Relations Board	Dorothy Kojima  Alice Justice	916/651-7602  916/653-2690 X 301	Spanish	Yes ONLY in El Centro, Visalia, & Fresno (No Charge)
Board of Equalization	Susan Gehrmann	916/322-3210	Spanish, Chinese: Mandarin & Cantonese	Yes (No Charge)
CA Department of Social Services	Johnny Oh	916/445-6757	Russian, Vietnamese, Spanish, Chinese	No
CA Highway Patrol	Jeanne Buckley	916/657-9090 Ext. # 4253	Spanish, Hindi & Chinese	Cannot
CA Unemployment Insurance Appeals Board	Martha Silva	619/521-3346	Spanish	Yes (No Charge)
Department of Consumer Affairs	Mary Tarango	916/322-9867	Spanish, Vietnamese	Cannot
Department of Corrections	Carol Tamai	916/327-6823	Spanish	Cannot
Department of Developmental Services	Presley Clark	916/657-3216	Spanish	Cannot
Department of Health Services	Fil Tucker	916/552-8347	Spanish, Vietnamese, Chinese, Cantonese, Russian, Tagalog	Cannot
Department of Industrial Relations	Maria Loera	916/324-4163	Spanish	Case-by- case basis (No Charge)
Department of Motor Vehicles	David Apodaca	916/657-8565	Spanish, Vietnamese, Cantonese, Mandarin, Tagalog	Yes (Charge: \$100 Per Case)

Department of Pesticide Regulation	Sue Wong	916/322-9941	Spanish	Cannot
Department of Transportation	Sondra Bettencourt	916/227-7510	Spanish	Yes: On a Case-by-case basis (No Charge)
Department of Youth Authority	Cecilia Perrin	916/262-2718	Spanish	Cannot
Employment Development Department	Freida Zackary	916/657-3948	Spanish, Arabic, Vietnamese, Korean, Armenian, Tagalog, Punjabi, Cantonese (Chinese), Mandarin (Chinese)	Cannot
Fair Employment & Housing	Anna Neves	916/227-2851	Spanish	Cannot
Franchise Tax Board	Martha Castellanos	916/845-3612	Spanish, Russian	Cannot
Public Utilities Commission			Not testing anymore	Cannot